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Why is my roku streaming stick overheating

Last Updated on December 16, 2021 by Mark Roberts Does your Roku device display Roku Overheating Message? Don't fret! Find the best solutions to fix Roku overheating issue below. Roku streaming stick or Roku devices are a popular name in the world of the media streaming industry. With a Roku device at home, you can stream thousands of programs in one click! Roku gives you access to popular streaming services like Netflix, Amazon Prime Video, Hulu Live TV, HBO Max, Disney Plus, and many more. In other words, Roku instantly converts your normal TV into a smart TV. The only catch is that you need a working internet connection to stream content with Roku. One of the reasons behind Roku's popularity is that it is budget-friendly and offers advanced features. But at the same time, Roku doesn't have a switch-off (or power off) button. That means the device only turns off when you unplug it. The rest of the time, it stays connected to the internet and constantly processes data. As a result of this, Roku players frequently start to overheat. However, you don't need to bother about the Roku streaming stick overheating issue. You can apply the simple techniques described in this guide to get your Roku sticks running as before. Roku Overheating Symptoms and Alerts Since you don't hold your Roku streaming stick in your hands (like your mobile phones), it's challenging to know that your Roku stick is overheating unless the device notifies you. Also, if you fail to act as soon as you get the overheating message, it may cause severe hazards to the device and home. Luckily, there are a few ways to figure out whether the Roku stick is overheating or not. For instance, the navigation will slow down, videos will buffer frequently, or audio and video won't sync correctly. All these are signs of your Roku overheating. How to Confirm Roku Device Overheating So, how will you find out whether your Roku device is actually overheating or not? Well, you can confirm it in various ways. Here are the signs that indicate the Roku device overheating. Device Red Light Most Roku streaming devices such as Roku Ultra, Roku Express come with a bright white LED light at the front. This light resembles that the device is on. However, when your Roku player overheats, the white light turns solid red. So, you can check the light color to confirm the Roku overheating issue. On-Screen Message Roku displays error messages whenever some technical or firmware issue occurs on the device. Similarly, when Roku stick overheats, it shows an overheating warning message on the top-right corner of the TV screen stating, "Your device is overheating." Manual Touch This method is the simplest. All you need to do is go closer to your Roku device and touch it with your hands. If it seems warmer than usual, your Roku device is overheating. What is Roku Tempcheck The Roku temp check is a message that appears when the temperature of your Roku stick goes extremely high. If you see this message on your screen, never ignore it. Otherwise, you'll end up losing your Roku device or causing major damage to the device. Also, make sure to fix the overheating issue as soon as you see the alert. How to Fix If Your Roku Device is Overheating Now that you know how to identify Roku Stick overheating problem let's move on to the solutions. Although the overheating problem is serious, the good news is that you don't need to call a technician to fix it. You have to be alert and perform the solutions listed in this article, and the problem will be fixed. That said, let's begin! Step #1. Unplug the Device After discovering that your Roku streaming stick is overheating, the first thing to do is to unplug the device. After unplugging the Roku, leave it to cool down for 20 - 30 minutes. Then touch the device manually and see if it has cooled down. If not, leave it for a few more minutes before plugging it back in. Sometimes the Roku device overheats when it has been running for a long time. So, unplugging the device will give it a break. Step #2. Change Location of Roku Device Another technique to cool down the Roku streaming stick is by changing its location. If you have placed the Roku close to a heating element, direct sunlight, or in a cabinet, shift it to a spot where it doesn't heat quickly. You should even change the power outlet regularly. Also, avoid placing the device close to the power outlet as well. Step #3. Replug the Device Once the device cools down, replug it. If the Roku displays a white light, it indicates that the issue is solved. You can also check the temperature by accessing the secret Roku menu after replugging it. For that, press the home button on your Roku remote five times, the fast forward button once, the pause button once. Next, press the rewind button, pause button, and then fast forward button again. You will then see the Roku device temperature on the screen. If it is too high, wait till it cools down or restart the device. Step #4. Repeat Even after performing the above steps, if the overheating issue persists, repeat steps 1 to 3 again. Once you have completed the steps again, check if the Roku solid red light has turned off. If you can see the white light and the Roku functioning smoothly, the overheating issue is resolved. Step #5. Use Extender If nothing works at all, the final solution is to get an HDMI extender such as our tested gofanco HDMI Extender. With an extender, you can move the device to a place where it doesn't get warm. Best of all, you don't need to pay a penny for the HDMI extender. You can order it for free from the Roku website. Simply visit the official website and place the order by providing the Roku streaming stick serial number (located at the back of the stick). And you'll get it at no extra cost! How to Avoid Roku Overheating Issue As we know, we can avoid damages by staying alert. So, in this section, we will talk about how to prevent the Roku overheating issue. Avoid Hot Places Before installing your Roku device, ensure there aren't any hot devices or power outlets nearby. No Closed Cabinet Never place your Roku streaming stick in a closed cabinet or compartment. That's because the closed cabinets will prevent airflow around the device. As a result, it will start heating up. Over Devices Do not keep your Roku device on top of other electronic devices, be it a router, modem, or other devices. If you place a Roku on top of another device, the heat of the other device will make the Roku hot faster. Keep it directly on the surface. Avoid Sunlight If you install the Roku at a place where direct sunlight falls on it, it will heat up rapidly. So, before installing, check if direct sunlight will fall on the device at any time of the day. Cool Off Time Don't keep the Roku on for a long time. Especially when you are planning to watch a long movie or show, give it a break in between. That will give your Roku time to cool down. Regular Cleaning Dusting off your Roku device is equally important. So, make sure to clean your Roku streaming stick at least once a week. That will prevent the dust from sitting on the device. FAQs Do I Need to Worry About the Heating Issue? Not at all. This issue does not occur due to your fault. It is normal in all Roku devices. So, perform the solutions listed above, and you will be good to go! Do I Need to Purchase the Extender? No! Roku provides the HDMI extender for free. For that, you will have to place a request for the extender from the Roku official website. Also, note that you will have to provide your Roku device serial number while ordering. Roku Overheating on Amazon Prime? Some users complain that the Roku device gets hot while streaming Amazon Prime Video content. In reality, that cannot be the case. Roku players often overheat due to the problems mentioned in this guide. So, keep calm and follow the instructions to fix it. What is Roku Overheating Message? The Roku overheating message is the warning message displayed on the Roku TV screen when the device gets hot. When you see this message, you should proceed with the solutions to fix the issue. Related: Activate Roku device using Roku Link code Conclusion As you see, the Roku overheating issue is pretty common on all Roku devices. That said, whenever you get the overheating alert, follow the instructions described in this article. And your problem will be solved. Quick Tip: If you plan to go out of the house for a long time, say a long vacation or a weekend picnic, it is best to unplug the Roku device completely. This will reduce the hazards of device overheating and electric shock. RobotPoweredHome is reader-supported. When you buy through links on my blog, I may earn an affiliate commission. As an Amazon Associate, I earn from qualifying purchases. I have been using Roku to stream all my favorite shows for a very long time. The device is very user-friendly and makes my life much easier. Moreover, the number of streaming apps that are available is pretty impressive. I can directly plug into my Netflix and binge on my TV. Last week, I was trying to decide which show to watch, and I happened to glance at the device. The LED was blinking red instead of the usual white. When I picked it up, the device was more than hot. I immediately set it down and went on to google a solution to fix this. After some research, I found out that this is a common thing with streaming devices and is bound to happen some time or the other in the course of your usage. So, I decided to spend more time on what I could do to fix the issue. Here's everything I found. The easiest fix to the overheating issue of Roku is to pull the power cord and let the device cool down. Other methods include restarting your device, moving it to a cooler location, and using an HDMI extender. Pull The Power Cord and Let Your Roku Cool Down When you see the LED glowing red or an overheating warning message, the first thing you should do is unplug your device for at least 20 minutes. If your device has been running continuously for too long, giving it a break would most likely fix the issue. Touch the device gently and check if it has cooled down. If it has, then you can plug it back again. Otherwise, wait for as long as it takes. If you still want to watch something while it's cooling down and you own an iPhone, you can stream from your iPhone to the TV easily. Move Your Roku To a Cooler Location The next method you should try is changing the location of your Roku. Change the power outlet from time to time. If it is placed too close to your TV, it would be better to move it away. Ideally, your Roku should not be kept in confined spaces like cabinets, boxes, and cupboards, or under direct sunlight. Clean The Dust Off Your Device The next step you can take is to clean your device using a small brush or a soft, clean, and dry piece of cloth. Firstly, you need to remove the plug from your device. Then use the cloth or brush to clean any unwanted dust or lint that you find. If you want to clean smudges or fingerprints, you can use wet wipes designed for cleaning smartphones, computers, and other electronic devices. Restart Your Roku Device If unplugging the device didn't fix the issue, the next step would be restarting. However, before you do that, re-plug the device and check the temperature of your device. This can be done by accessing the secret menu of Roku. To find the temperature, press the following buttons quickly on your remote: Press the Home button five times. Now press the Fast forward button followed by the pause button. Then press the rewind, pause, and end the process by pressing the fast forward button once again. You will be able to see the temperature of your Roku device on the menu. If the temperature is still too high, you should move on to restarting the device. Use an HDMI Extender Using an HDMI extender will help with the overheating issue. The best part is that you don't need to spend any extra money on the extender. If you visit the official Roku website, you can order it online for free. Here is a guide on how you can get the free HDMI extender: Open the website on your laptop or mobile device. Enter the required details like your name and the address to which the product needs to be delivered. Double-check if your contact information is correct. Enter the serial number of your Roku stick. You will find this number on the backside of the Roku stick. Click on the submit button to complete the request. You will receive your free extender within days! Final Comments on How to Fix Roku Overheating Do keep in mind that Roku has a temperature checking mechanism. You might see a message on the screen that tells you the temperature of the device. This usually happens when the device is signaling you to maintain the optimal temperature. Please do not overlook this in order to avoid damage to your Roku streaming stick or device. It would be a good practice to keep the temperature in check when this happens and solve the issue as soon as possible. You should also keep the device away from any type of heating element as a precaution. Smoke and steam are also a cause of overheating. Also, it is not recommended to use any kind of harsh chemical or solvents on the surface of the Roku device while cleaning it. This may cause damage. If your Roku keeps overheating a lot despite doing all of this, then there might be an inherent defect with your device, and you should get it replaced. You May Also Enjoy Reading: Frequently Asked Questions Why is my Roku overheating? Some common reasons for your Roku overheating are a closed environment, placing it very near to your TV, or your power outlet being burnt or damaged. What is the Roku secret menu? The secret menu on Roku has several screens for different reasons. You will be able to access hard-coded settings or factory reset your device. Should the Roku stick get hot? Your device may get warm when used, but it shouldn't go above a particular limit. However, if the white light on the front turns to red or if you get a message saying "Your device is overheating," then it means that it has crossed the limit. Should I unplug my Roku when not in use? It would be best if you unplugged your Roku only when it overheats. This happens when it has been running more than it should.

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